

Diligent Dog Return and Exchange Form

Please contact support@diligentdog.com with any questions regarding a return or exchange.

Returns and exchanges will only be accepted within 20 days from the delivery date. Returns made within the 20 days of the order delivery date will be refunded to the original form of payment. If you received the item as a gift and you do not have the order number, the item can be exchanged or returned for store credit (in the form of a promo code) and will be credited for the current value of the item. Clearance items are final sale and cannot be returned or exchanged, under any circumstance.

Please ship returns and exchanges, with a copy of this form to:

**Diligent Dog
P. O. Box 91
Wilbraham, MA 01095**

Note: All items must be unworn, unwashed, and undamaged. Items sent back with any stains including makeup and deodorant stains, will not be accepted for exchange or return. Please package appropriately to protect the merchandise during return shipping.

Exchanges can only be made for items of equal or lesser value.

Step 1: PLEASE FILL OUT THE FOLLOWING INFORMATION ABOUT THE ORDER.

Name: _____ Order #: _____ Date Ordered: _____

Date received: _____ Email used to place order: _____

Step 2: **ONLY FILL OUT IF EXCHANGING PRODUCT.** PLEASE FILL OUT WHERE YOU WOULD LIKE YOUR EXCHANGE SENT.

Address: _____ Apt/Suite: _____

City: _____ State: _____ Zip: _____

Email Address: _____

STEP 3: LIST ITEMS YOU ARE EXCHANGING OR RETURNING: ***PLEASE USE PRODUCT NAMES AND COLORS AS LISTED ON THE SITE***

QTY	Reason	Product Name	Price	Size	Color	Exchange check here

STEP 4: LIST OF ITEMS THAT YOU WOULD LIKE TO EXCHANGE FOR.

QTY	Product Name	Size	Price	Color